

A TEN- YEAR JOURNEY OF CREATION AND DEVELOPMENT OF SUCCESSFUL PROFESSIONAL ORGANIZATIONS - A STORY OF SUPPORTING THE KOSOVO DOCTORS CHAMBER



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For a whole decade, the Government of the Grand Duchy of Luxembourg has played a pivotal role in supporting the development of the health sector in Kosovo, including the establishment of new institutions emerging from the reform process in the health sector. Through strategic investments and close cooperation, the Government of the Grand Duchy of Luxembourg, through the Luxembourg Development Cooperation Agency in Kosovo - LuxDev, (KSV/014 and KSV/017 projects), has made an important contribution to the design of policies and regulations on health care management. Also, it has contributed to enhanced human and infrastructural capacities necessary for the successful operation of health institutions.

One of the key areas of focus of the Luxembourg Development Cooperation Agency has been the creation of the necessary capacities for the operationalization of new institutions that emerge from health care reform efforts, with special emphasis on the operationalization of the Kosovo Doctors Chamber (KDC).

The Luxembourg Development Cooperation Agency has been a key actor in helping to develop legislation for the establishment of Healthcare Professionals Chambers (HPCs), contributing to the full operationalization of these new institutions in Kosovo. This commitment has included the provision of technical assistance, close cooperation with local and international legal experts, government officials, and professional organizations. The objective has been to align the existing legal framework with international standards, also reflecting KDC's needs and aspirations to develop into a professional organization at European and global level. The assistance provided has facilitated the creation of cooperative partnerships with similar institutions in the region and in European countries. This has supported the growth of the legal framework for the KDC, has improved the performance of the governance structures, and has encouraged the sustainable development of HPCs, especially the KDC.

The KDC was initially established in 2014, through the "Health Support Programme in Kosovo KSV/014", following which, in the second phase, the KSV/017 project (started in 2016) has provided technical and financial support for the adaptation and revitalization of the premises of Healthcare Professionals Chambers. The new premises will include offices, as well as dedicated spaces for conferences, seminars, and business meetings for healthcare professionals. This new structure will provide more suitable environments for HPC operations, services, and activities. The new building will be environmentally-friendly and built with long-term sustainability in mind.

In order to improve the overall organizational efficiency, productivity, decision-making and effectiveness, technical assistance is provided for the digitization of work processes, as well as the establishment of an information management system for the KDC.

In addition to investments in legislation and infrastructure, the empowerment of KDC staff in strategic planning, leadership development, financial management and effective governance, is also a key focus of the partnership between the KSV/017 project and the KDC. Through the organization of study visits, working meetings, and various scientific conferences, the project has facilitated opportunities for the participation of KDC staff, doctors and other healthcare professionals in various professional events. This has supported the KDC in developing cooperation with similar organizations in the region and in the European Union, for the exchange of practices and experiences, as well as to ensure KDC's recognition and membership in relevant professional networks, with the EU context and global initiatives.

Over the past decade, the Kosovo Doctors Chamber has demonstrated an unwavering commitment to evolve into a sustainable and successful professional organization, which we are proud to support.



Meeting with representatives of LuxDev, project KSV-017

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